



Parkland Regional Library Conference
Lacombe Memorial Centre
September 24, 2018

8:30 – 9:00

Registration and Refreshments in Centennial Hall

9:00 – 9:30

Welcoming Ceremony

Roy and Judy Louis

Join us as we kick off the conference with an opening prayer and welcome, featuring Parkland Regional Library's Knowledge Keeper, Roy Louis.

Bio:

Roy Louis is a member of the Samson Cree Nation. Coming from a family of leadership, he is a former President of the Indian Association of Alberta. He co-founded the Peace Hills Trust Company and Peace Hills General Insurance, now into their 30th year. Roy is a recipient of Canada's 125 Medal in 1992, the Alberta Centennial Medal in 2005, and the Queen's Diamond Jubilee Medal in 2012. He was named one of Alberta's 50 most influential people by Alberta Venture Magazine in 2014.

Judy Louis is a highly motivated, high-energy educational consultant with a demonstrated track record for fostering learning and promoting multicultural diversity. She is a recipient of an Excellence of Teaching Award and the Alberta Centennial Medal for innovative approaches to education and the promotion of cultural diversity.

9:30 – 10:45

Keynote: Historic Trauma, Healing, & Reconciliation

Dr. Patti LaBoucane-Benson

This keynote presentation will begin with a discussion on colonization and make an evidence-based case for the four dimensions of historic trauma. It will close with a model of building resilience that is inclusive and grounded in an interconnected worldview. Libraries have the power to make a significant impact in their communities by helping people get past stereotypes and fears in a way that leads to connection.

Bio:

Dr. Patti LaBoucane-Benson is a Métis-Ukrainian who grew up on Treaty Six Territory. Patti has a PhD in Human Ecology – focusing on Indigenous Resilience – and has worked for Native Counselling Services of Alberta for 22 years overseeing Research, Training and Communication, providing leadership for teams undertaking community-based, applied research. Patti is also executive producer and principle investor for BearPaw Communications, BearPaw Media video productions and BearPaw Legal Education publications and oversees the development and implementation of the historic trauma healing programs for NCSA. Dr. LaBoucane-Benson is also a mentor and lecturer for the Peter Lougheed Leadership College, a lecturer for the University of Alberta Executive Education, and provides Historic Trauma-informed service delivery training locally and nationally. Her first novel, *The Outside Circle*, has been recognized as an important work of creative non-fiction about healing and reconciliation for an inner-city Aboriginal family. Patti has been awarded the Alberta Aboriginal Role Model Award for Education and the Legal Aid Access to Justice Award.

11:15 – 12:15

A1: 1, 2, 3 Read (and Play!) with Me

Rachelle McComb and Anna Wolkowski

Early literacy is so important and by starting early we unearth the potential of children right from birth. This hands on presentation will provide program examples, themes and strategies that are friendly for both baby and toddler programs. Participants will learn how to plan, structure and present these programs, and we will share some of our favourite ideas to promote early literacy, play and physical literacy in libraries, including information on our *1000 Books before Kindergarten Program* and in-house made multi-use activity centres.

Bio:

Rachelle McComb has spent most of her 24 year career working in public and elementary school libraries in Prince George, BC and Red Deer, AB. She is currently a Children's Librarian Assistant at Red Deer Public Library, focusing on baby and toddler programs, and is always exploring new ideas to promote early literacy.

Anna Wolkowski is originally from Russia. She moved to Canada in 1999 and worked as a teacher in Tilley, AB under moving to Red Deer with her husband in 2003. Teaching children is her passion. She became a Librarian Assistant at Red Deer Public Library in 2012 and now uses her passion to create programs that help children learn and develop different skills.

A2: Working with Indigenous Communities

Colette Poitras and Diana Davidson

The Public Library Services Branch of Alberta Municipal Affairs designed an ongoing grant program which eliminated non-resident fees for reserve and settlement populations. Many initiatives have taken place around the province since then. This session will look at the services and programs being offered throughout the province, learning outcomes from PLSB's Indigenous Communities Symposium, and gain ideas on how to create partnerships and relationships to provide and promote indigenous services and programs at your library.

Bio:

Diana Davidson is the Director of the Public Library Services Branch of Alberta Municipal Affairs. She is committed to improving library service for Indigenous people in Alberta.

Colette Poitras is the Manager, Indigenous Public Library Outreach, with Public Library Services Branch (PLSB). Prior to joining PLSB, she worked at the Northern Lights Library System for 16 years. She received a Library Journal "Movers and Shakers" award in 2017 for her work with library services to Indigenous communities. She is the Vice-Chair of the CFLA-FCAB Indigenous Matters Committee, and sits on the Indigenous Canada MOOC Library Committee.

A3: Everything you wanted to know about your Library Director, but were afraid to ask

Dr. Tanya Pollard

Maintaining a healthy relationship with your library director is an essential component to having a successful library board. In this session, we will explore the board-director relationship, discuss evaluations, hiring a new director, roles and responsibilities and even ending relationships. We will leave lots of time for Q&A, as each library has its own unique relationships as well as provide some resources to help you along your partnership journey.

Bio:

Tanya Pollard is the Alberta Library Trustees' Association (ALTA) representative for the Yellowhead Region (Area 2). Currently, she is the Vice Chair for ALTA and the Chair for the Westlock Intermunicipal Library Board. She is an avid library user who loves all things learning related, a homeschooling parent, and a collector of library cards from all over the world.

A4: Meet the Authors: Write in our own backyard

Kimmy Beach, Fran Kimmel, Joan Galat, Georgia Graham and more

Meet a handful of local area authors. Learn about their newest works, who their books appeal to, and how they can work with you for library programming. Books will be available for sale.

12:15 – 1:30

Lunch in the Exhibit Hall

1:30 – 2:45

B1: Take Time for Story Time

Rachel Verhaeghe and Maia Foster

Join Rachel and Maia for an interactive “Story Time Jam”. Are you looking to share your great ideas and learn what works for others? Come to this group session on organizing a solid story time. We will share our best tips, tricks and ideas on songs, crafts, books and themes to make your story times stand out!

Bio:

Rachel Verhaeghe grew up in Revelstoke BC and studied Sport administration at Mount Royal in Calgary, working with aquatics, event planning and children’s programming. Following that she moved about living in Yellowknife and Australia (where she discovered her love of libraries and worked as a children’s programmer). She joined the team at Didsbury Municipal Library in 2014.

Maia Foster has been working at the Olds Municipal Library since 2013, in both programming and circulation duties. She has been experimenting with story time and sharing literature with children since 2001: first as a book store employee, child care provider, and finally as a parent.

B2: Crisis Development and Introduction to Tactical Communication

Kathie Brooks

Serving the public is about human interaction and solving problems, often dealing with uncooperative behavior in very stressful situations. In this workshop introduction we will define a crisis and analyze its progression. We will then examine tools and techniques which help us safely and effectively respond to challenging behavior in a way that prevents escalation. You will leave with: the ‘habit of mind’ necessary to handle conflict skillfully, particularly under pressure, the preferred body position to maintain when intervening with an aggressive individual, and a simple tool to stay calm and rational under pressure. With training and support, your team *can* provide superior customer service in the most difficult of circumstances. Start today!

Bio:

Kathie Brooks is certified as a Master Instructor III and completed Instructional Design studies with Langevin Learning Services. After spending several years training Security Guards, Kathie realized the techniques she was teaching would be beneficial to anyone in a service role. She is passionate about using her *Tactical Communication* workshop to help people read challenging situations accurately, defuse them effectively and consistently provide superior customer service, even in the most difficult of circumstances.

B3: Refreshing your Library Board Part 1

Ken Allan

Are you a new trustee who would like some more information on your role? Are you an experienced trustee who would like a refresher? Have you not been able to make it out to a full Board Basics workshop? Come to this session as Ken Allan, Library Consultant from Public Library Service Branch, gives you an introduction to public library service in Alberta, your roles as a board, and your role as a board trustee. Please Note: This is a two-part session. Please ensure you have registered for both parts. Registration is limited to 25 people.

Bio:

Ken Allan is a library consultant at Public Library Services Branch, where he is responsible for reviewing local library policies, consulting with local library boards on various legislative and management issues, and administering the Board Basics workshop program. Ken has delivered Board Basics workshops across Alberta, teaching trustees about the structure of Alberta library service, the role of local library boards, and their roles as individual trustees. Prior to this position, Ken was a public library manager for over seven years.

B4: Mindfulness Meditation for Professionals

Tracey Delfs

In this session employees will learn 'how' to calm their minds and 'how' to live more in the present moment through mindfulness meditation. Resulting in a decrease of feeling overwhelmed and increasing their ability to focus, be more productive and improve their overall physical and mental health. In this session, participants will experience a short guided meditation and a relaxation exercise both while sitting in their chairs. They will learn the benefits of meditation and how they can easily bring meditation into their daily lives. They will be taught a few mini-breathing techniques that they can incorporate into their workday and will learn how to start a regular home meditation practice.

Bio:

Tracey Delfs enjoys bringing mindfulness, meditation and resilience training to a large number of corporations, workplaces and conferences within Calgary and across Canada. Tracey has been working in the wellness area since she received her degree with a major in Health and Wellness Promotion in 1991. She is known in Alberta as a mindfulness expert and has been teaching meditation and mindfulness since 2000. Tracey is also a Certified Resilience Trainer through the HeartMath™ Institute.

3:00 – 4:00

C1: Having a Bash! Planning Large-Sized Events in a Small-Sized Space

Andrea Johnston

The Cochrane Public Library is no stranger to hosting large events. With the massive success of our Medieval Day, the Library knew that it was capable of putting on big programs for the community – even with only 8000 square feet to work with! So when the opportunity came around to apply to be the host for the 2017 Book Bash Canadian Children’s Literature Festival, we knew we were up to the challenge! From conception to completion, we will discuss the ins and outs of planning large events including: writing a winning grant application, staying organized (and sane) during the planning process, how to book Fred Penner, and post-event evaluation.

Bio:

Andrea Johnston graduated in 2016 with her MLIS and MA in Humanities Computing degree from the University of Alberta. Immediately after graduation, Andrea starting working for the Cochrane Public Library as the Community Outreach and Program Librarian. Andrea loves working with the public and has a blast reading her favourite children's book "BUNNIES!!!" to anyone who will listen (much to the chagrin of her co-workers).

C2: Yes! Just say Yes!

Caroline Vandriel, Jean Keetch, Deb Cryderman & Allison Stewart

This session will provide insight into what happens when we loosen some of our inhibitions in the library and start saying YES! To new possibilities. When you start saying yes (even when your insides are cringing and you’re used to saying no) amazing things start to happen. We will be covering the following areas: Say Yes to staff, and how to make it work practically. Say Yes to new program ideas and even large-scale events, and how to fund them. Say Yes to inclusiveness, and how to answer naysayers who object. Say Yes to yourself, to provide a mentally healthy environment in the midst of all the chaos that saying Yes can create.

Bio:

Caroline Vandriel is the Director at the Sylvan Lake Library and has been for the past four years. She has been working on staff development and trying to figure out what makes her staff successful.

Jean Keetch is the Library Manager at the Rimbey Library. Jean regularly host fabulous events and programs, and finds money to make them happen.

Deb Cryderman, Director at the Camrose Library wonders why we can't all get along. She brings YES to anything that promotes inclusiveness.

Allison Stewart is the Director of the Stoney Plain Public Library which is part of the Yellowhead Regional System. As a token "outsider", Allison provides proof that you can say "Yes!" to out-of-system collaborations.

C3: Refreshing your Library Board Part 2

Ken Allan

Are you a new trustee who would like some more information on your role? Are you an experienced trustee who would like a refresher? Have you not been able to make it out to a full Board Basics workshop? Come to this session as Ken Allan, Library Consultant from Public Library Service Branch, gives you an introduction to public library service in Alberta, your roles as a board, and your role as a board trustee. Please Note: This is a two-part session. Please ensure you have registered for both parts. Registration is limited to 25 people.

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C4: Let it Grow: Kindness at your Library

Corrie Brown

This session will provide an in-depth look at how the Sylvan Lake Municipal Library's Kindness Project impacted not only the families involved, but also their community, and even libraries in the United States. We will look at the projects we have done, will do, and how even something as simple as pipe cleaners and Cheerios can make the world a better place and inspire kindness and compassion in your own community.

Bio:

Corrie Brown's background in early learning certainly keeps her young at heart. Through her programming at the Sylvan Lake Municipal Library, she works with ages 0-100+, and loves every minute of it. She has spearheaded several new projects, including an annual Zombie Walk, Hogwarts Reading Club, Infant Sensory Play, and a Prism Club for LGBTQ youth and adults. She is always looking for ways to incorporate her passions into her work.